Camera is not in focus

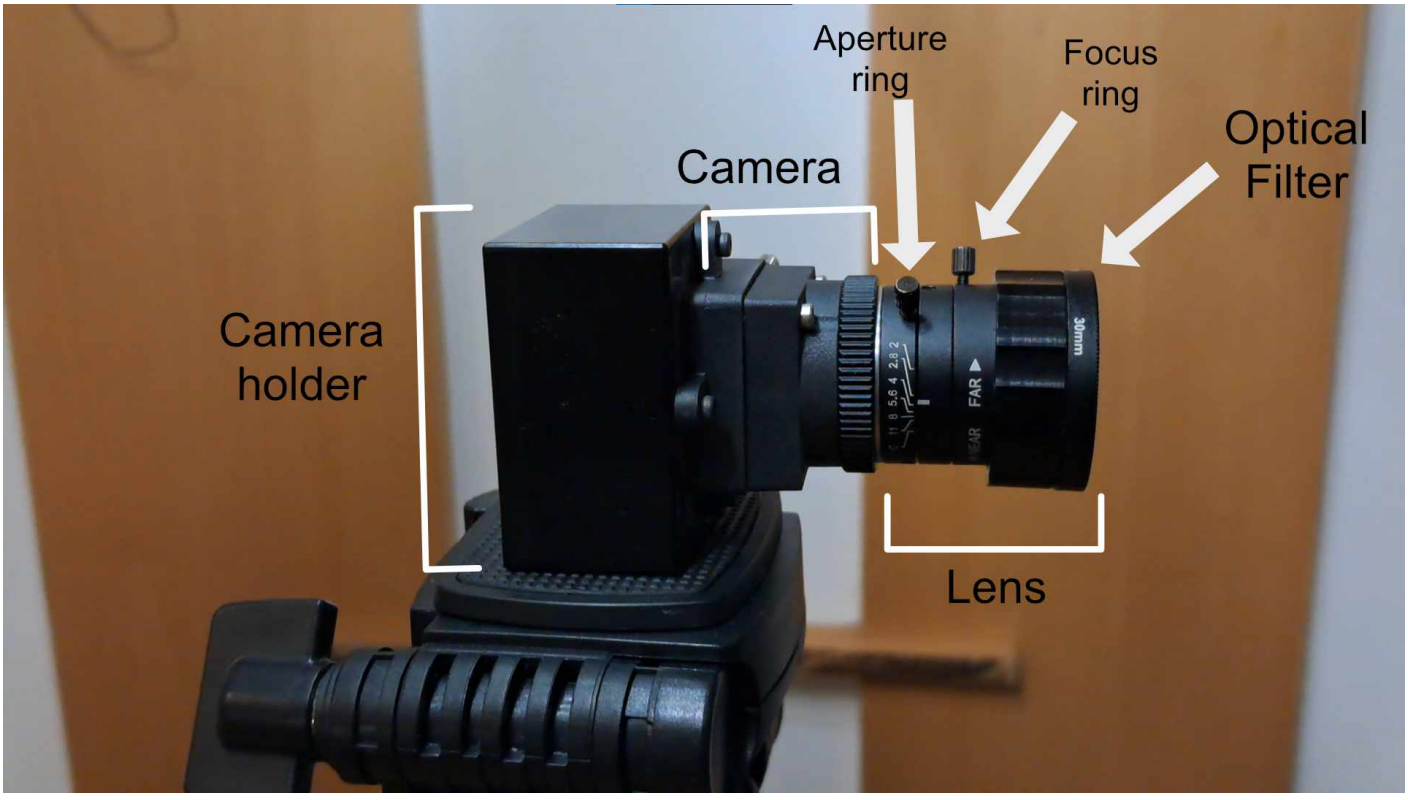
Symptoms

- Output of a camera is **blurred** in LATRAS Hub
- I can't get camera into focus
- Even after adjusting the focus ring on the lens camera is **not in focus**

Before troubleshooting

- **Remove optical filter** from the lens.
- Ensure that the camera is properly connected to the computer through USB3 port.
- Start the camera in LATRAS Hub and enable Preview.
- Set camera gain so that the camera has visible output.
- Now, you should see camera **output in a large window.**
- Do not focus in darkness. It will be way easier to get camera into focus with indoor light.

Camera description



Resolution

1. Rotate with the focus ring on the lens. This will change the camera's focus. Look at the main view in LATRAS HUB, the focus **change should be visible there right away**.
2. Check if the lens is **clean**.
3. Check if the lens is properly threaded into the camera. If not, thread it back in and go to step 1.
4. Take the camera and try focusing on everyday objects. Focusing against a white wall or a projection screen **can be very tricky**. If you manage to get into focus **try it again with your projection**.

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