Inconsistent laser detection

Symptoms

- I am shooting, but the shot count is not increasing.
- The detection stops in the middle of a scenario.

Cause

This problem is usually explained by following cases:

- Camera gain is set improperly
- Computer does not have enough memory
- Computer does not keep up with the simulator

Resolution

1. Try **increasing camera gain**, but do not overshoot. Output image should not be overexposed, but not completely black. Check our tutorial: https://youtu.be/4PJ1UsyNxTY
2. Lower graphics settings in Range 1 or any other plugin. If you experience these issues we recommend dropping quality settings to Medium or Low. This can be done from the main menu in Range1 -> Settings
3. Open task manager(Ctrl + Shift + Escape) and check if there is enough system memory, This is especially problematic on systems with 8Gb of memory. If you are using over 80% of system memory, try turning off other processes that take up memory.

Related problems

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