

Inconsistent laser detection

Symptoms

- I am shooting, but the shot count is not increasing.
 - The detection stops in the middle of a scenario.
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Cause

This problem is usually explained by following cases:

- Camera gain is set improperly
 - Computer does not have enough memory
 - Computer does not keep up with the simulator
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Resolution

1. Try **increasing camera gain**, but do not overshoot. Output image should not be overexposed, but not completely black. Check our tutorial: <https://youtu.be/4PJ1UsyNxTY>
 2. Lower graphics settings in Range 1 or any other plugin. If you experience these issues we recommend dropping quality settings to Medium or Low. This can be done from the main menu in Range1 -> Settings
 3. Open task manager(Ctrl + Shift + Escape) and check if there is enough system memory, This is especially problematic on systems with 8Gb of memory. If you are using over 80% of system memory, try turning off other processes that take up memory.
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Related problems

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